

WELCOME Beatle Fans

"A Splendid Time Is Guaranteed for All"

The Beatles Pilgrimage Tour has been delivering the highest quality, most authentic Beatle Tour to include London and Liverpool since 1996. We have delighted many fans over the years and have many pilgrims who have repeated the tour several times.

This document contains VERY IMPORTANT INFORMATION regarding the booking process as well as additional information for The Beatles Pilgrimage Tour. We strongly encourage you to read the entire document before submitting your reservation form.

The Beatles Pilgrimage Tour also referred to as "The Beatles Tour" and "The Tour" throughout this document.

General Tour Information/Requirements

It is **the participant's responsibility to** ensure you can gain access to and depart from the United Kingdom (UK). You must obtain the proper authorization and travel documents to enter the UK. For example, for US Citizens, you must have a valid US passport with expires no less than six months from your arrival date in the UK.

- The official site for current information regarding entering the UK can be found at Gov.UK https://www.gov.uk/uk-border-control
- The official site for current information regarding travel and US Passports is the US Department of State https://travel.state.gov/content/travel/en/passports.html

There is moderate walking during the tour. At a few Beatles locations, you must be able to walk, at a casual pace, for ½ mile with limited rest. Additionally, a few sites have approximately 10-15 steps which you must ascend and/or descend as well as uneven (cobblestone) pavement.

If you feel walking may be a challenge for you, please let us know and we will do our best to accommodate you. We have limited staff support during our tours and cannot dedicate time to an individual fan.

We ask you limit your baggage to one 'checked' i.e. large bag, and one 'carry on' bag and one personal carry item i.e., backpack or tote bag. You must be able to carry your baggage on your own for short distances such as from hotel lobby to coach.

We strongly recommend you use luggage with wheels.

1. Tour Documents & Information

The following documents will be sent to you via email prior to the tour. We recommend you download to your phone or tablet or print the documents for reference.

- The Beatles Pilgrimage Tour 'Travel & Tour Survival Guide'. This document provides information about travel to the UK and general information about The Beatles Tour and what to expect on the tour. You will receive this document after your deposit is paid.
- Confirmed Beatles Tour Itinerary. This document will be emailed to you no later than 30 days prior to the tour's start date and contains, the final, confirmed tour schedule as well as important information specific to your tour dates
- **Menu options** for meals included with the tour package. These are typically sent along with the *Confirmed Beatles Tour Itinerary*.
- **Inbound car service** [from London Airport to London Hotel] form/link will be sent via email. This is an **optional service** that we provide at an additional cost.

2. Air Travel

All Beatle Tour packages are sold as LAND Packages. Flights to and from the UK are NOT included in your Land Package.

- If you book your own flights, please visit your airline's website for baggage rules please be sure you are referencing 'international' flights baggage rules as they are much more generous than 'domestic' flight baggage rules.
- Most flights are overnight, note that you will usually depart your home city the day before the tour starts. Example... If Beatles Tour start date is June 18, then you will most likely depart late afternoon or evening on June 17^{th.} Book your flights accordingly!!!
- REMEMBER—Unless you have additional travel planned, book your air travel to <u>arrive</u>
 London Heathrow or London Gatwick Airport and to <u>depart Manchester Airport</u> and
 we will take care of the rest.
- We strongly recommend you depart from Manchester Airport as returning to London from Liverpool for a return flight is extremely difficult to do in one day and frequently requires additional night in hotel and thus expense.

3. Additional Services

Inbound car service from London Heathrow or Gatwick Airports to our Beatle Tour London hotel is optional and available for an additional cost and is listed on the Tour booking form.

Outbound transportation from Liverpool to Manchester Airport on tour departure day is included in your tour package. If you have additional travel plans that include other airports or departure days, transportation service is not included in your tour package.

Extra hotel nights in London. We have a very full Beatles itinerary with little time for additional sightseeing. If you wish to add on a few extra days before the Beatle Tour begins, you can request extra, early arrival nights at our Tour hotel. This can be done on your reservation form in We Travel. Extra nights are subject to availability. Book early, we may be able to save your money.

Please be aware if you book additional days in our Tour hotel, you must book through us to utilize our inbound car service. If you choose another hotel, we cannot provide inbound car service as it becomes unmanageable. For example: the Beatle Tour start date is June 30th, you decide to arrive in London June 27th for extra time in London. You use your reward points and book your first three nights at the Marriott. In this case, we will NOT book your inbound London arrival airport ride to the Marriott.

Conversely, if you book your hotel through us for the early arrival nights [you can do this on the reservation form] you can book your inbound airport transportation at our discounted rate.

4. Trip Insurance

WE STRONGLY RECOMMEND TRIP INSURANCE. It is a small price to pay for peace of mind in the event of the UNEXPECTED. We do not endorse any vendor but below are a few that fans have used:

Berkshire Hathaway Travelex Insurance Travel Insurance.Com

5. **Booking & Payment Process**

We use We Travel for our booking and payment system. To book a tour, you will create an account specifically for the Beatle Tour. at thebeatletour.wetravel.com.

- A deposit of \$200 per participant is required at the time of booking. Your seat(s) will not be confirmed until the deposit is received.
- Payment 1, 50% of the total tour package is due 120 days (4 months) prior to the tour start date.
- Payment 2, total remaining balance of your tour package is due 90 days (3 months) prior to the tour start date.

Notice: By submitting the Beatle Tour Reservation Form along with your deposit payment, you and everyone in your travel party agree to the terms and conditions, tour restrictions and all items on the Waiver and Release of Liability Form. This form is included at the end of this document for reference. If you have any questions, please contact us.

6. Refund Policy

Deposit payments are non-refundable. Emergency situations will be evaluated on a caseby-case basis.

If you cancel your tour after Payment 1 has been made, a refund will be issued minus 20% of the total cost of tour package.

Once Payment 2 is received, payments are non-refundable. Requests for refunds are at the discretion of Madd Dog Productions LLC.

If you have any questions about the Beatles Pilgrimage Tour please contact us.

Managing Entity of the Beatles Pilgrimage Tour: Madd Dog Productions, LLC

Executive Staff

- Tony Maddalone, Tour Founder tony@beatletour.com
- Sue Hibbs, Tour Director and Host sue@beatleltour.com
- Mike Phelps, Tour Associate <u>mike@beatletour.com</u>

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Message us using Facebook Messenger

message as asing <u>racebook messenger</u>

Mailing Address

310 Front Street, Suite 4-153, Wilmington, NC 28401 USA

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WAIVER AND RELEASE OF LIABILITY FORM

I HEREBY ASSUME ALL OF THE RISKS OF PARTICIPATING IN ANY/ALL ACTIVITIES ASSOCIATED WITH THE BEATLES PILGRIMAGE TOUR operated by Madd Dog Productions, LLC and Tony Maddalone including but not limited to risks that may arise from negligence or carelessness on the part of Madd Dog Productions, LLC and Tony Maddalone, the persons or entities being released, from dangerous or defective equipment or property owned, maintained, or controlled by them or their agents and associates, or because of their possible liability.

I certify that I am physically and mentally able to participate in the Beatles Pilgrimage Tour activity and have not been advised to not participate by a qualified medical professional. I certify that there are no health-related reasons or problems which preclude my participation on this tour.

I acknowledge that this Accident Waiver and Release of Liability Form will be used by THE BEATLES PILGRIMAGE TOUR operated by Madd Dog Productions, LLC and Tony Maddalone and entities associated with the Beatles Pilgrimage Tour in which I may participate, and that it will govern my actions and responsibilities while participating on these activities.

My participation in THE BEATLES PILGRIMAGE TOUR operated by Madd Dog Productions, LLC and Tony Maddalone affirms I take action for myself, my executors, heirs, next of kin, successors and assigns as follows:

- (A) I WAIVE, RELEASE, AND DISCHARGE from any and all liability, including but not limited to, liability arising from the negligence or fault of Madd Dog Productions, LLC and Tony Maddalone and any other entities or persons released, for my death, disability, personal injury, property damage, property theft, or actions of any kind which may hereafter occur to me including my traveling to and from and participating in THE BEATLES PILGRIMAGE TOUR, THE FOLLOWING ENTITIES OR PERSONS: Madd Dog Productions, LLC and Tony Maddalone and/or their directors, officers, employees, volunteers, representatives, associates and agents, and the activity holders, sponsors, and volunteers;
- (B) I agree to INDEMNIFY, HOLD HARMLESS, AND PROMISE NOT TO SUE the Beatles Pilgrimage Tour, Madd Dog Productions, LLC and Tony Maddalone, entities or persons mentioned in this paragraph from any and all liabilities or claims made as a result of my participation in this activity, whether caused by the negligence of release or otherwise.

I acknowledge and agree that THE BEATLES PILGRIMAGE TOUR operated by Madd Dog Productions, LLC and Tony Maddalone and their representatives are NOT responsible for the errors, omissions, acts, or failures to act of any party or entity conducting a specific activity on their behalf.

I acknowledge that this activity may involve risk, which include, but are not limited to, personal injuries including those caused by terrain, facilities, temperature, weather, condition of participants, equipment, vehicular traffic, lack of hydration, and actions of other people including, but not limited to, participants, volunteers, monitors, and/or producers of the activity. The risks also include loss and theft of personal property. These risks are not only inherent to participants but are also present for employees and agents.

I hereby consent to receive medical treatment which may be deemed advisable in the event of injury, accident, and/or illness during this activity.

I agree to bear the costs of any injury or damage that I may cause or suffer while participating in this activity.

I understand while participating in this activity, I may be photographed. I agree to allow my photo, video, or film likeness to be used for any legitimate purpose by the activity holders, producers, sponsors, organizers, and assigns.

The Accident Waiver and Release of Liability Form shall be construed to provide a release and waiver to the maximum extent permissible under applicable law.

I CERTIFY THAT I FULLY UNDERSTAND THE NATURE OF THIS ACTIVITY. I CERTIFY THAT I HAVE READ THIS DOCUMENT AND I FULLY UNDERSTAND ITS CONTENT. I AM AWARE THAT THIS IS A RELEASE OF LIABILITY AND A CONTRACT AND I SIGN IT OF MY OWN FREE WILL.

By submitting your Booking Form, you are accepting the content of our 'Waiver and Release of Liability Form'. You will not be allowed to submit your Booking Form until you do accept our terms. If you have any questions or concerns about doing so, please contact the tour director to address the matter.